## MONTEREY COUNTY OFFICE OF EDUCATION

Policy Approved: 03/03/16 Salinas, California

Personnel SP 4144/4244/4344

### COMPLAINTS

The Monterey County Superintendent of Schools (County Superintendent) recognizes the need for providing employees with a complaint process.

The County Superintendent expects that employees and supervisors will make every effort to resolve employee complaints and disagreements informally before resorting to formal complaint procedures.

The Chief Human Resources Officer shall establish complaint procedures which allow employees to appeal to his/her director/division head.

The County Superintendent prohibits retaliation against complainants. The Assistant Superintendent of Human Resources may keep a complainant's identity confidential, except to the extent necessary to investigate the complaint.

All matters related to a complaint shall be kept confidential and any document, communication, or record regarding the complaint shall be placed in a separate file and shall not be placed in an employee's personnel file.

(cf. 4031 - Complaints Concerning Discrimination in Employment)

(cf. 4119.1/4219.1 - Civil and Legal Rights)

(cf. 4119.11/4219.11/4319.11 - Sexual Harassment)

(cf. 4119.23/4219.23/4319.23 - Unauthorized Release of Confidential/Privileged Information)

(cf. 4141/4241 - Collective Bargaining Agreement)

#### Legal Reference:

### **EDUCATION CODE**

200-262.4 Prohibition of discrimination on the basis of sex

*35186* Williams uniform complaint procedures

44110-44114 Reporting by school employees of improper governmental activity

# **GOVERNMENT CODE**

3543 Public school employees' rights 3543.1 Rights of employee organization 3543.1 Rights of employee organizations

<u>53296-53299</u> Disclosure of confidential information; whistleblower

*54957* Closed session; personnel matters

LABOR CODE

*1102.5-1106* Whistleblower protections

CODE OF REGULATIONS, TITLE 5

4900-4965 Nondiscrimination in district programs and activities